



## COURSE DESCRIPTION

### 1. Data concerning the program

|                                  |   |
|----------------------------------|---|
| 1.1 Higher education institution | Valahia University of Târgoviște          |
| 1.2 Faculty / Department         | Economic Sciences                         |
| 1.3 Department                   | Management - Marketing                    |
| 1.4 Area of academic study       | Administrarea Afacerilor în Limba Engleză |
| 1.5 Study Cycle                  | License                                   |
| 1.6 Study Program /Qualification | Business Administration                   |

### 2. Data concerning the teaching unit

|                                   |     |              |   |                                   |   |                                 |           |
|-----------------------------------|-----|--------------|---|-----------------------------------|---|---------------------------------|-----------|
| 2.1 Title of the teaching unit    |     |              |   | <b>Human Resources Management</b> |   |                                 |           |
| 2.2 Coordinator (Course Lecturer) |     |              |   |                                   |   |                                 |           |
| 2.3 Seminar Lecturer              |     |              |   |                                   |   |                                 |           |
| 2.4 Year of study                 | III | 2.5 Semester | I | 2.6 Type of evaluation            | E | 2.7 Course: mandatory /elective | Mandatory |

### 3. Total estimated time (hours per semester of educational activities)

|  |    |                      |    |                        |       |
|--|----|----------------------|----|------------------------|-------|
| 3.1 Numbers of hours per week  | 3  | Of which: 3.2 course | 2  | 3.3 seminar/laboratory | 1     |
| 3.4 Total hours in curriculum  | 42 | Of which: 3.5 course | 28 | 3.6 seminar/laboratory | 14    |
| Time management  |    |                      |    |                        | Hours |
| Studying after manual, references, recommended reading, course support and notes |    |                      |    |                        | 18    |
| Additional documentation in library, specialized e-platforms and on the ground   |    |                      |    |                        | 15    |
| Preparation of seminars / labs, homework, portfolios and essays                  |    |                      |    |                        | 15    |
| Tutorship  |    |                      |    |                        | 5     |
| Assessment   |    |                      |    |                        | 5     |
| Other activities: case study, essay  |    |                      |    |                        | -     |
| 3.7 Total no. of hours of individual study                                       |    |                      |    |                        | 58    |
| 3.9 Total no. of hours per semester  |    |                      |    |                        | 100   |
| 3.10 Number of ECTS  |    |                      |    |                        | 4     |

### 4. Pre-requirements (if applicable)

|                             |  |
|-----------------------------|--|
| 4.1 Teaching units          | Organization management, Marketing, Microeconomy |
| 4.2 Competencies and skills | Research marketing, Statistics                   |

### 5. Co-requirements (if applicable)

|  |  |
|--|--|
| 5.1 For deployment of course             | As the case:<br>- room equipped with video projector, blackboard/flipchart<br>- electronic or photocopied materials<br>- in the online system, by using UVT's MOODLE e-learning platform ( <a href="https://moodle.valahia.ro">https://moodle.valahia.ro</a> ) and the online videoconferencing platform Microsoft TEAMS |
| 5.2 For deployment of seminar/laboratory | As the case:<br>- room equipped with video projector, blackboard/flipchart<br>- electronic or photocopied materials<br>- in the online system, by using UVT's MOODLE e-learning platform   |

|  |   |
|--|---|
|  | ( <a href="https://moodle.valahia.ro">https://moodle.valahia.ro</a> ) and the online videoconferencing platform Microsoft TEAMS |
|--|---|

## 6. Specific competencies acquired

|                           |  |
|---------------------------|--|
| Professional competencies | C1 Collection, processing and analysis of information concerning the interaction between enterprise / organization and its external environment<br>C4 Support in human resources management  |
| Transversal competencies  | CT2. Identifying of roles and responsibilities in a pluri-specialized team and application of effective techniques and working relationships within the team.<br>CT3. Identifying of training opportunities and effective utilization of resources and learning techniques for personal development. |

## 7. Objectives of the teaching unit (emerging from the grid of specific competencies acquired)

|                         |   |
|-------------------------|---|
| 7.1 General objective   | Familiarizing future specialists with thorough knowledge of the HRM function and its specific techniques for attracting, maintaining and growing suitable candidates<br>Understanding the activity and strategies of human resources within organizations<br>Appropriate use of HRM concepts, methods, techniques and policies. |
| 7.2 Specific objectives | Learning the principles, criteria and methods aimed at formulating HRM strategies: recruitment, selection, hiring, integration, performance evaluation, reward, motivation, understanding social dysfunctions and their impact on company performance.  |

## 8. Contents of the teaching unit

| 8.1 Course  | Teaching methods                                  | Observations |
|---|---|--------------|
| Cours 1 HRM- an introduction<br>1.1. The importance of HR in obtaining organizational performance<br>1.2. HRM- definition and characteristics<br>1.3. Objectives, policies and activities of HRM<br>1.4. Personnel management vs HRM  | The exposition, the explanation, the conversation | 2 hours      |
| Cours 2 HR Department and HR manager<br>2.1. HR Department- evolutions and trends<br>2.2. HR managers- duties, responsibilities, skills, and attributes   | The exposition, the explanation, the conversation | 2 hours      |
| Cours 3 Job description and job analysis<br>3.1 The concept of predictive HRM<br>3.2. Highlighting the main options in predicted HRM<br>3.3. Different methods can be used to determine the job demand<br>3.4. Job analysis. Job description<br>3.5. Methods used to gather information needed for job analysis | The exposition, the explanation, the conversation | 2 hours      |
| Cours 4 The recruitment of talented candidates<br>4.1. Recruitment process- definitions<br>4.2. Recruitment process implementation<br>4.3. Recruitment process- objectives and importance<br>4.4. Recruitment- policies, programs, strategies<br>4.5. Recruitment marketing<br>4.6. Recruitment sources         | The exposition, the explanation, the conversation | 2 hours      |
| Cours 5 Selection of future employees<br>5.1. Selection process- definitions<br>5.2. Selection methods and criteria<br>5.3. New methods for selecting candidates<br>5.4. Verbal and non-verbal communication during selection   | The exposition, the explanation, the conversation | 2 hours      |
| Cours 6 Employment and integration of new employees in organizations<br>6.1. Defining the processes of hiring and integrating new employees<br>6.2. Stages of the integration process<br>6.3. Strategies and methods for integrating new employees  | The exposition, the explanation, the conversation | 2 hours      |
| Cours 7 Career management<br>7.1. Career- definitions and management<br>7.2. Career management<br>7.3. Responsibility for career planning<br>7.4. The relationship between career and human resource development stages<br>7.5. Career exploration and evaluation   | The exposition, the explanation, the conversation | 2 hours      |
| Cours 8 Employees performance evaluation  | The exposition, the explanation, the conversation | 2 hours      |

|   |   |         |
|---|---|---------|
| 8.1. Performance evaluation- definitions<br>8.2. The evaluation process management cycle<br>8.3. Steps in developing the evaluation program<br>8.4. Methods and models of performance evaluation  | conversation                                      |         |
| Cours 9 Development and training of HR<br>9.1. Content and role of training<br>9.2. The characteristics of the person in charge of the training activity<br>9.3 Determining training needs<br>9.4 Training methods<br>9.5. Evaluation of the effects of training                                  | The exposition, the explanation, the conversation | 2 hours |
| Cours 10 Work motivation and satisfaction<br>10.1. Motivation- concept and definition<br>10.2. Typology of motivation<br>10.3. Strategies to influence the degree of motivation of employees<br>10.4. Job satisfaction and the factors of influence   | The exposition, the explanation, the conversation | 2 hours |
| Cours 11 Organizational reward systems<br>11.1. Remuneration and reward system<br>11.2. Remuneration as an exchange process<br>11.3. Types of rewards given to employees<br>11.4. Strategic approach to remuneration and the remuneration system<br>11.5. Basic principles of remuneration policy | The exposition, the explanation, the conversation | 2 hours |
| Cours 12 Social dysfunctions and their measurement<br>12.1. Absenteeism - causes, influencing factors and indicators used to measure it<br>12.2. Fluctuation of personnel<br>12.3. The main types of labor conflicts and their consequences<br>12.4. Accidents at work and their costs            | The exposition, the explanation, the conversation | 2 hours |
| Cours 13 Stress and ways of reducing its impact on human capital performance<br>13.1. About stress<br>13.2. Stressor factors- categories and their costs<br>13.3. Proposals to diminish the impact of stress of performance   | The exposition, the explanation, the conversation | 2 hours |
| Cours 14 HRM and online challenges- e-HRM<br>14.1. Internet and HR activities<br>4.2. E-Recruitment- advantages and disadvantages<br>4.3. Types of online recruiting<br>4.4. E-selection methods<br>4.5. Case study- E-Recruitment worldwide and in Romanian organizations                        | The exposition, the explanation, the conversation | 2 hours |

#### Reference

Amos T.L., *Human resource management*, Juta and CoLtd, Cape Town, South Africa, 2008;  
 Armstrong M., Taylor S., *Armstrong's Handbook of Human Resource Management Practice*, Kogan Page, 2020,  
 Beardwell J., Claydon T., *Human resources management: a contemporary approach*, Prentice Hall, UK, 2007;  
 Crawshaw J. et al., *HRM*, SAGE, 2020,  
 Dundon T., Wilkinson A., *Case Studies in Work, Employment and Human Resource Management*, Edward Elgar Pub., 2020,  
 Fazey M., *Human resource policy*, Anthem Press, 2020,  
 Florea N.V., *Human resources management*, Editura ProUniversitaria, Bucuresti, 2022-2023,  
 Florea N.V. et al., Sustainable Sources of Reducing HR Costs in the Pandemic Time: E-Recruitment and Nonfinancial Compensation – A Mathematical and Accounting-Based Approach, chapter IGI Global, oct.2022,  
 Florea N.V., *Human resources management*, suport de curs, FSE, UVV, 2022-2023,  
 Florea N.V., *Auditul resurselor umane*, Editura C.H.Beck., Bucuresti, 2013,  
 Florea N.V., *Training, coaching, mentoring- metode si modele*, Editura C.H.Beck., Bucuresti, 2014,  
 Godshalk J.H. and Callanan G.A., *Career management*, Sage Pub. Inc., CA, USA, 2010;  
 Hosdey A., *Pour des entretiens d'evaluation efficaces*, Edi.Pro, Liege, Belgique, 2010;  
 Ingham J., *Strategic human capital management. Creating value through people*, Butterworth-Heinemann, Jordan Hill, Oxford, UK, 2007;  
 Jaquina G., *Human Resource Management Essentials You Always Wanted To Know*, Vibrant Pub., 2020,  
 Jayawardena D., *Critical HRM*, Routledge, 2021,  
 Jues J.-P., *Gestion des ressources humaines. Principes et points-cles*, Ellipses Edition Marketing S.A., Paris, 2002; Lakhdar S. si col, *Gestion de ressources humaines*, Universite de Boeck, Canada, 2001;  
 Malo F.B., *Le recrutement, la selection et l'accueil du personnel. Outils pour developper les competences du professionnel*, Presses de l'Universite du  
 Noe R. A., Hollenbeck J. R., Gerhart B., Wright P.M., *Fundamentals of Human Resource Management*, New York, McGraw-Hill Irwin, 2014,  
 Quebec, 2011. Saks A.M., Haccoun R.R., *Managing performance through training and development*, 5th edition, Toronto, Canada, 2010,  
 Stegaroiu I., Florea N.V., *Tehnici si instrumente de recrutare si selectie*, Editura C.H.Beck., Bucuresti, 2013,  
 Rees G., Smith P., *Strategic HRM*, SAGE, 2021  
 Schreuder A., Coetze M., *Careers. An organisational perspective*, Juta&Co.Ltd., South Africa, 2007;  
 Schwartz A.E., *Motivating employees*, Scwartz A.E.&Assoc., Ma, USA, 2006, Werner J.M., DeSimone R.L., *Human resource development*, South-rn engage Learning, Mason, USA, 2009;  
 Verhuist S., De Cenzo D., *Fundamentals of HRM*, John Wiley&Sons, 2021,  
 Wicker D., *Motivation. An interactive guide*, Authorhouse, Bloomington, USA, 2009,  
 Wilkinson A., Dundon T., *Contemporary HRM*, SAGE, 2021

| Yarnall J., <i>Strategic career management. Developing your talent</i> , Butterworth-Hinemann, Oxford, UK, 2008.  |                                      |              |
|---|--------------------------------------|--------------|
| 8.2 Seminar/laboratory  | Teaching methods                     | Observations |
| Seminar 1 Introduction to HRM<br>1.1. Definitions<br>1.2. Evolution of HR department<br>1.3. Job description<br>Study case  | explanation, practical applications. | 2 hours      |
| Seminar 2 Recruitment add<br>2.1. Rules to write a recruitment add<br>2.2. The content of recruitment add<br>2.3. AIDA principles<br>2.4. Study case  | explanation, practical applications. | 2 hours      |
| Seminar 3 Selection and interview of candidates<br>3.1. Selection process<br>3.2. The CV<br>3.3. The interview<br>3.4. Study case   | explanation, practical applications. | 2 hours      |
| Seminar 4 Training. Training plan<br>4.1. Designing a training plan<br>4.2. Stages of the training cycle<br>4.3. Training programs<br>4.4. Budgeting<br>4.5. Evaluation<br>4.6. Study case  | explanation, practical applications. | 2 hours      |
| Seminar 5 Social dysfunctions analysis using Markov chains<br>5.1. For work conflicts<br>5.2. For work accidents<br>5.3. For fluctuation<br>5.4. For absenteeism  | explanation, practical applications. | 2 hours      |
| Seminar 6 Stress analysis<br>6.1. Impact of stressor factors<br>6.2. The consequences of stress<br>6.3. Effective methods to avoid stress<br>6.4. Can motivate stress to obtain performance?<br>6.5. Study case based on developing questions and answers.  | explanation, practical applications. | 2 hours      |
| Seminar 7 E-recruitment<br>7.1. Evolution and trend in UE and RO<br>7.2. Factors influencing e-recruitment process<br>7.3. Measuring their influence and their relationship using OLS function<br>7.4. Study case   | explanation, practical applications. | 2 hours      |
| References<br>Duica A., Florea N.V., <i>Challenges for business - e-recruitment and modeling</i> , conferinta stiintifica internationala "accounting and finance – the global languages in business", section i. modeling of information systems for business, Revista Economia Contemporana, vol.3, nr.3/2018, p.19-29,<br>Duica M., Florea N.V., Duica A., Tanasescu I., <i>The role of e-skills in developing sustainable organizations and e-activities in the new digitized business world</i> , Sustainability, MDPI, 22 apr. 2020, volume 12, issue 8, Special Issue Sustainable Economic Development: Challenges, Policies, and Reforms),<br>Florea N.V., Mihai D.C., Duica A., Pahome ., <i>Analyzing and measuring the value of human resources using VRIN architecture and exponential integral function</i> , JOSA, iun. 2020, 2(51), p.381-394,<br>Florea N.V., <i>Auditul resurselor umane</i> , Editura C.H.Beck., Bucuresti, 2013,<br>Florea N.V., <i>Training, coaching, mentoring- metode si modele</i> , Editura C.H.Beck., Bucuresti, 2014,<br>Florea N.V., Stegăroiu I. și Florea D., <i>Human resources recruitment, selection and employment efficiency in organizations</i> , Conferința internațională „Modern Approaches in Organisational Management and Economy”, Revista de Management comparat internațional, ASE București, 2010, p.425-429;<br>Florea N.V., „ <i>Developing careers of employees in the new Knowledge Economy</i> ”, Revista Management&Marketing a Universității din Craiova, p.151-168, 2015,<br>Florea N.V., Tanasescu I., Capitolul “ <i>Improving Communication with Internal Public and Customers of an Industrial Company – a Major Challenge along Supply Chain</i> ”, capitol in volumul “Supply Chain Strategies and the Engineer-to-Order Approach”, Ed. IGI Global, Hershey, USA, 2016, p. 17-42,<br>Florea N.V., Mihai D.C., „ <i>Improving organization performance through human capital development using a regression function and MATLAB</i> ”, 2015, nr.3(32), p.229-238, JOSA,<br>Florea N.V., Duica A., Duica M.C., <i>Using models and evaluation planning to improve corporate training activity and trainee performance</i> , 2016, VJES, vol. 7(21), issue 1 /2016, p.45-56,<br>Florea N.V., Gilmeanu (Manea) Raluca, Stegaroiu B., <i>La motivation des ressources humaines- vecteur de la performance organisationnelle</i> , RVEE, vol.6(20), issue 2, p.49-66, 2015, UVT, B+ si BDI: Ebsco, Index Copernicus, DOAJ, dec. 2015,<br>Florea N.V., Mihai D.C., <i>Predicting employees' evaluation performance using simulation and mathematical modeling</i> , ICNAAM, 17-18 iun. 2016, publicata mar. 2017 in JOSA, vol 1 (38), 2017, p.81-94,<br>Florea N.V., <i>Using simulation and modeling to improve career management processes in organizations</i> , Theoretical and Applied Economics, Volume XXIII (2016), No. 3(608), Sept. 2016, pp. 267-282, |                                      |              |

Florea N.V., *Capitolul "The tacit Knowledge and the Knowledge Management processes- developing a relationship-based Knowledge Matrix using simulation to improve organizational performance"*, volumul "Handbook of Research on Tacit Knowledge Management for Organizational Success", Ed. IGI Global, Hershey, USA, 2017, p.201-235.

Florea N.V., Mihai D.C., Duica A., *Using Markov chains to forecast social dysfunctions and obtain individual and organizational performance*, JOSA, vol 4(41), p.745-760, dec. 2017,

Duica M., Florea N.V., Duica A., Tanasescu I., The role of e-skills in developing sustainable organizations and e-activities in the new digitized business world, Sustainability, MDPI, 22 apr. 2020, volume 12, issue 8, factor de impact- 2,592 (2018), 1-21, DOI 10.3390/su12083400, Special Issue Sustainable Economic Development: Challenges, Policies, and Reforms)

Florea N.V., Mihai D.C., Duica A., Pahome D., Analyzing and measuring the value of human resources using VRIN architecture and exponential integral function, JOSA, iun. 2020, 2(51), 381-394

Gitman L.J., McDaniel C., *The future of business: the essentials*, South-Western, USA, 2009;

Godshalk J.H. and Callanan G.A., *Career management*, Sage Pub. Inc., CA, USA, 2010;

Noe R. A., Hollenbeck J. R., Gerhart B., Wright P.M., *Fundamentals of Human Resource Management*, New York, McGraw-Hill Irwin, 2014;

Stegariu I., Florea N.V., Tehnici si instrumente de recrutare și selecție, Editura C.H.Beck, Bucuresti, 2013.

**9. Interrelating between the contents of the teaching unit and the expectations of the scientific community' representatives, professional associations and the representative employers in the field afferent to the program**

Students better prepared in the organization of HRM activity, acquiring HRM knowledge and skills, developing an effective HRM strategy, knowing the value of employees and techniques for attracting and maintaining talented employees.

**10. Assessment**

| Activity type   | 10.1 Criteria of assessment         | 10.2 Method(s) of assessment                          | 10.3 Construction of the mark (including the weighting of the various partial marks) |
|---|-------------------------------------|---|--|
| 10.4 Course   | Evaluation of accumulated knowledge | Written assessment test                               | 50%  |
| 10.5 Seminar/laboratory   | Students' physical/online activity  | The answers to topics other than the practical work   | 10%  |
|   | Practical work/references           | Analyzing the answers to the practical/referred paper | 40%  |
| 10.6 Minimal standard of performance  |                                     |   |  |
| Knowledge of the basic concepts specific to the discipline. Ability to solve problems of medium difficulty. |                                     |   |  |